



Dear passenger,

We are very happy that you've chosen CTMA Cruises to discover the riches of the Îles de la Madeleine and the Saint Lawrence River.

*Our crew is looking forward to welcoming you aboard the CTMA Vacancier!
We will do everything we can so that you have a memorable cruise week.*

Greetings from the Îles de la Madeleine!

Captain Langford and his crew



WELCOME ABOARD!

IMPORTANT INFORMATION

BOARDING

For all ports of embarkation, you must arrive at the dock **two hours prior to departure**.

WHAT TO PACK

The dress code aboard the ship allows casual clothing. In the dining room, dress clothing is required, but for men, wearing a jacket and tie is optional. Here is some detailed information:

- Allowed in the dining room: collared sport shirts, Bermuda shorts, jeans and long pants.
- Not allowed in the dining room: sport shorts, tank tops, hats and caps.

For walking on the exterior decks, we recommend that you bring a warm sweater and/or a windbreaker.

Hair dryers and irons are available at the reception desk. All bedding is provided.

PAYMENT METHODS ACCEPTED ABOARD THE SHIP

A room billing service is offered (provided we have pre-authorized your credit card). Payment methods accepted aboard the ship: Visa, MasterCard or cash (an ATM is available on the ship).

REDUCED MOBILITY

If you have not already done so, it is essential that you inform our customer service representatives about your physical condition.

DISSEMBARKATION

You can take your breakfast before you leave the ship. The disembarkation in Montréal is between 7:00 a.m. and 8:00 a.m.

OTHER EXPENSES TO PLAN FOR

RESTAURANT MEALS WHILE VISITING THE ISLANDS

To allow you to enjoy the local cuisine, restaurant service is not offered aboard the ship when visiting the Islands.

Please plan to have money for your lunch and evening meals on Sunday, Monday and Tuesday (not applicable if you have purchased a package).

EXCURSIONS—FOR SALE ABOARD THE SHIP

A full range of activities and visits to enjoy during stopovers will be offered to you aboard the ship. You will find the details in the attached *Shore excursions brochure*.

TIPPING ABOARD THE SHIP

Tipping is at your discretion. We recommend \$14 per person per day for all on-board services. An envelope is left in your cabin for this purpose. For beverage service, we suggest a tip amounting to 15% of your bill, payable directly to the person providing the service.

INTERNET ACCESS

A computer station is available for passengers wanting to have occasional access to the internet. Wireless internet service is also available aboard the ship. The fee schedule for this service is available on our website and aboard the ship.

ALCOHOLIC BEVERAGES AND SOFT DRINKS

Drip coffee, tea and herbal teas are offered at all times. You will be charged for all bottled and/or alcoholic beverages.



Luggage Policy

Luggage allowed:	<ul style="list-style-type: none"> • One main piece of luggage • One piece of hand luggage. <p>We invite you to place the luggage tags you received on both pieces of luggage.</p>
Weight of luggage:	<p>Maximum weight of the main piece of luggage: 23 kilograms (50 pounds)</p> <p>Passengers with luggage in excess of this weight will have to pay a fee of \$10 + taxes per extra kilogram (2.2 pounds) when boarding.</p> <p>Any piece of luggage weighing over 27 kilograms (60 pounds) will be refused upon boarding. Passengers with luggage exceeding this weight will have to reduce the weight of their luggage on site.</p> <p>Maximum weight of hand luggage: 10 kilograms (22 pounds). If a passenger's hand luggage exceeds this weight, additional luggage fees shall apply.</p>
Additional luggage:	<ul style="list-style-type: none"> • Additional piece of luggage: \$35 + taxes. • Bicycle: <ul style="list-style-type: none"> ○ Montreal/Quebec City - The Islands: \$25 + taxes/one-way ○ The Islands - Gaspé: \$15 + taxes/one-way <p>Personal baby carriages, strollers, walkers and wheelchairs are allowed at no charge.</p>
Cargo service:	<p>To transport items that have to be refrigerated or frozen, passengers must use the cargo service. If a passenger arrives to board the ship with this type of merchandise, they will not be allowed to bring it aboard.</p> <p>CTMA Transport: 1 800 565-9604 taux@ctma.ca</p>

CTMA is not responsible for damage to fragile or valuable items in cases where such damage results from a flaw, poor quality or defect, in the item in question or the luggage. Improperly packaged items will be accepted at the carrier's discretion, and if they are accepted, compensation could be refused in view of the foregoing.